



Annual Report • August 1, 2014-July 31, 2015

## QIN-QIO HISTORY -

In August of 2014, the Center for Medicare and Medicaid Services (CMS) remodeled its Quality Improvement Organization (QIO) Program to function as two types of QIOs: Beneficiary and Family Centered Care-QIOs (BFCC-QIOs) and Quality Innovation Network-QIOs (QIN-QIOs). The two national BFCC-QIOs manage all beneficiary complaints and appeals, while the 14 regional QIN-QIOs work with providers, community partners, and beneficiaries on multiple data-driven quality improvement initiatives. Telligen serves as the QIN-QIO for Colorado, Illinois, and Iowa to reduce health care disparities.

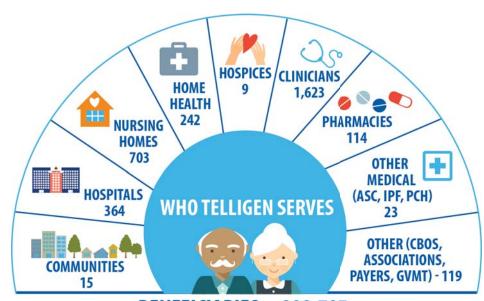
Contact a Telligen quality facilitator today or visit **www.telligenqinqio.com** to put the Telligen QIN-QIO to work for you.

## THE OVERARCHING PURPOSE OF QIO WORK IS SIMPLE:



- **Diabetes Care:** Provide DSME classes and Improve clinical outcomes
- Cardiac Health: Prevent heart attacks and strokes through evidence-based practice
- Health Information Technology:
  Support through meaningful use
- Quality Reporting: Provide technical assistance for value-based payment programs
- Care Coordination and
  Medication Safety: Collaborate with
  communities to reduce readmission
  rates
- Nursing Home Care: Use quality improvement strategies to improve care
- Health-care Associated Infections:
  Support the reduction of HAI in hospitals
- Immunizations: Promote flu, pneumonia, and shingles vaccinations

## WHAT ARE THE QUALITY IMPROVEMENT INITIATIVES?



BENEFICIARIES = 808,707

## **REFERENCES:**

Self-reported data. Contains duplicate counts based upon participation in multiple tasks. Estimated totals based on a sum of reported providers/facilities participating in each task; overlap among tasks is likely. Sources-Beneficiaries: CMS Denominator file; Nursing homes: Nursing Home Compare; Hospitals: Health Services Provider Table; Clinicians: Physician Compare; QIN Deliverables (July 2015)

http://qioprogram.org/sites/default/files/progress-report-2014/index.html

https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/QualityImprovementOrgs/index.html?redirect=/qualityimprovementorgs/









