

*Appreciate your understanding, help, & detailed explanations.*  
- LeAnn R., Oncology Provider

*Telligen's staff is stellar & integral to the day-to-day functioning of our team.*  
- CPARS Performance Review

## CONCIERGE-LEVEL OPERATIONAL SUPPORT

*The most pleasant experience I've had with a government organization.*

-Rich M., Primary Care Provider

*They anticipate our needs & keep us organized all while being extremely pleasant to work with.*

- CPARS Performance Review

RATE YOUR EXPERIENCE



### WHO WE SUPPORT

### HOW WE SUPPORT

### WHY WE'RE DIFFERENT

#### CPC



Comprehensive Primary Care

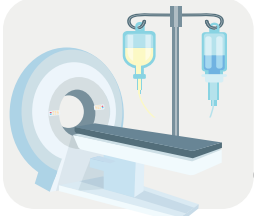
- CMS program teams
- 500 practices
- 2,144 providers

#### CPC+



- CMS program teams
- 18 regions
- 3,000 practices

#### OCM



Oncology Care Model

- CMS program teams
- 200 practices
- 17 insurers

#### QPP



Quality Payment Program

- CMS program teams
- MIPS providers
- Small, under-served, & rural practices

#### INFORM



- Create a plan
- Set expectations
- Achieve critical milestones

#### COACH



Help end users address structural, workflow, & performance barriers

#### DASHBOARD



Analyze & display quality scoring results in a meaningful way

#### MONITOR



Explain calculation of fees & incentive payments; analyze & report quality measures



Beyond call center experience to full **CONCIERGE** customer support

#### FLEXIBILITY



Build 1-to-1 relationships by understanding burden & offering flexible solutions

#### EXPERIENCE



Long-standing CMS partner with contracts across 6 out of the 7 CMMI categories

#### DEDICATION



Using our expertise to facilitate change in the healthcare landscape