TELLIGEN FEDERAL SERVICE LINES

- DATA MANAGEMENT & ANALYTICS
- LEARNING & DISSEMINATION
- PROGRAM IMPLEMENTATION & MONITORING
- QUALITY & PERFORMANCE IMPROVEMENT
- QUALITY MEASURES & REPORTING
- SYSTEM & APPLICATION DEVELOPMENT

2021 PROGRAMS & INITIATIVES

Telligen®

Accountable Care Organization Program Analysis & Operational Support (ACO PAOS)

Support quality reporting activities including data collection, measure development & technical assistance.

American Indian Alaska Native Healthcare Quality Initiative (AIANHQI)

Lead learning & action network events; pull and share best practices; convene roundtable of clinicians and community members.

Bundled Payments for Care Improvement Model (BPCI-Advanced Evalutaion)

Serve as clinical lead in support of CMS; convene clinical expert network; evaluate model through site visits, interviews, research, analysis & reporting.

Behavioral Health Inpatient Outpatient Measure Maintenance (BHIOMM)

Support measure maintenance activities including specification and testing of eCQMs and delivering education and technical assistance for process measures utilized in the Hospital Quality Reporting program.

Comprehensive Care for Joint Replacement Model (CJR Evaluation)

Serve as clinical lead in support of CMS; evaluate model through site visits, interviews, research, analysis & reporting.

Comprehensive Primary Care Plus (CPC+)

Support primary care practices & payers through program design & operational support.

Global and Professional Direct Contracting Model (Direct Contracting)

Assist model/providers with program management & quality measure technical assistance.

Data Validation & Administrative Contractor (DVA)

Analyze, visualize, and report national-level data and develop content for communications and learning & action networks in support of CMS and the QIN-QIO & HQIC programs

Eligible Clinician Electronic Clinical Quality Measures (EC eCQM)

Support the development and maintenance of clinician based eCQMs through authoring and testing of measures and providing HL7 standards expertise.

End Stage Renal Disease Network (ESRD)

Partner with CMS' ESRD NW contractor on data-driven initiatives to assist dialysis facilities and patients achieve better outcomes and quality of life, and to implement and spread evidence-based practices.

Hospital Quality Improvement Contractor (HQIC)

Partner with rural, critical access, and safety net hospitals on data-driven improvement initiatives to implement and spread evidence-based best practices.

Healthcare Quality Analytics & Reporting (HCQAR)

Develop and analyze annual/quarterly monitoring reports used for health policy decision making.

TELLIGEN CONTRACT VEHICLES

PRIME

CMS NQIIC IDIQ

CMS SPARC IDIQ

GSA MAS

HHS PSC IDIQ

CMS MIDS IDIQ

HRSA EVALUATION STUDIES IDIQ

CMS NSTP IDIQ

PARTNER

CMS RMADA2 IDIQ

CMS ADELE QRI-BPA

DOD TEAMS

NIH CIO-SP3

VA T4NG IDIQ

HRSA TECHNICAL ASSISTANCE IDIQ

VHA INTEGRATED HEALTHCARE TRANSFORMATION IDIQ

CDC SHEPHERD IDIQ

Institute for Healthcare Improvement Coaching (National Nursing Home COVID-19 Action Network)

Partner with the Action Network to provide QI coaching, training and mentorship on evidence-based infection prevention and safety practices to participating nursing homes.

Internet Quality Improvement & Evaluation System (iQIES)

Support/modernize systems used for collecting & reporting post-acute care quality data.

Kidney Care Choices (KCC)

Support model operations through technical assistance, & quality audits.

Measure Authoring Tool Bonnie Measure Testing Tool (MAT & Bonnie)

Provide expertise in HL7 standards, program support and technical assistance for measure developers and testers.

Five-Star Nursing Home Help Line (NH Help Line)

Help NHs understand ratings/ calculations & reporting & documentation for Nursing Home compare.

Oncology Care Model (OCM)

Provide expertise & centralized support for quality measures, feedback reports, site visits & data analysis.

Primary Care First (PCF)

Support practices & payers participating in voluntary payment options that reward quality & value.

Person & Family Engagement for Quality Measure Development (PFE QMD)

Provide support to measure developers through the inclusion of persons and families in all stages of the measure development process.

Quality Innovation Network – Quality Improvement Organization (QIN-QIO)

Partner with nursing homes, physicians, hospitals, community partners, patients & families on data-driven improvement initiatives, to implement & spread evidence-based practices.

Quality Payment Program Customer & Program Support (QPP MIPS CPSS)

Support providers nationwide with service center, education & outreach, and technical tasks

Quality Payment Program Small, Underserved & Rural Support (QPP SURS)

Provide technical assistance, outreach & educational resources for small, underserved practices in a four-state region.

Values, Incentive and Quality Reporting Center (VIQRC Validation)

Manage validation activities for hospital reporting programs & support provider participation.