



MANAGING COSTS & IMPROVING HEALTH

Telligen Case Study

CLIENT PROFILE

A Midwest client with nearly 70,000 members was facing rising healthcare costs year after year; yet their members' health status was declining. The client faced issues such as:

- ▶ Complex and catastrophic medical cases
- ▶ Long inpatient stays
- ▶ Declining health status for members

TELLIGEN SOLUTION

Through Telligen's Utilization Management program, the client was able to ensure that services were being provided based on evidence-based guidelines, delivered in the appropriate setting and medically necessary. This helped the client eliminate unnecessary services and maximize health plan savings while still ensuring high quality care was delivered to those who medically needed it. **Through Telligen's UM program, the client saved over \$33 million on UM costs over 4 years.**



Telligen is an excellent health management partner. They bring strong data analytics, collaboration and innovative solutions to the table!

CLIENT UM RESULTS BY THE NUMBERS



Nearly 70k Covered Lives



Saved over \$33 million on UM costs over 4 years



An ROI of 7.9:1 over 4 years



4.4 out of 5 member satisfaction rating

