

GENERAL ASSESSMENTS CAPABILITIES

As demand for Long-term Services and Supports (LTSS)/Home and Community-based Services continues to grow, state Medicaid programs must strike the right balance between management, oversight and care delivery. For more than 35 years, Telligen has helped state Medicaid programs assess eligibility, administer services and develop person-centered care plans that support unique situations and goals.

Our experienced assessors understand the unique needs of the LTSS population, and the importance of employing an **independent, conflict-free, person-centered approach**. This means that from assessment to service delivery, we are helping individuals drive their own care – from picking their support teams, to indicating likes and dislikes about assessment approaches, to identifying the supports that will help them achieve their goals.

SPECIALTY ASSESSMENTS CAPABILITIES

Telligen has conducted assessments for:

- Medicare Advantage-IE-SNP
- Individuals in both urban and rural communities.
- Individuals discharging from hospitals into long-term care, e.g., Preadmission Screening and Resident Review
- Fee-for-service and managed care waiver populations such as:
 - AIDS/HIV
 - Elderly
 - Brain Injury
 - Physical Disabilities
 - Children's Mental Health
 - Health and Disability
 - Intellectual and Developmental Disabilities
 - Habilitation



ASSESSMENT TOOL CAPABILITIES

InterRAI (Home Care, Home Care Pediatrics, Community Mental Health, and Child and Youth Mental Health)	LOCUS & CALOCUS
Mayo-Portland Adaptability Inventory	PASRR Level I & Level II
State-Specific Assessment Tools	Supports Intensity Scale (adult and child)

WHY TELLIGEN?

Our independent assessments promote person-centered planning and accountability by evaluating strengths, functional impairments and service-level needs. We re-evaluate these yearly and when health changes occur to ensure appropriate levels of care and accurate service plan delivery.

DIFFERENTIATORS



- First in the nation to implement adult and child versions of SIS assessments
- Focus on Quality: 100% of Assessments are QA'd prior to submission
- Innovative System Capabilities through the use of Telligen's Qualitrac application

ABOUT TELLIGEN

Telligen delivers customized, innovative solutions that improve the quality and cost-effectiveness of healthcare in state, federal, and commercial sectors. We have more than 50 years of proven success impacting our clients' outcomes and helping them manage their costs.

We bring clinical, analytics, IT and technical assistance expertise together to turn information into action to improve the quality and reduce the cost of healthcare.

EXPERIENCE

Telligen provides analytics, population health management services and IT solutions to 36 million covered lives in the State, Federal and Commercial markets.

- Medicare — Currently serve as the federally designated:
 - Quality Innovation Network-Quality Improvement Organization (QIN-QIO) for Iowa, Illinois, Colorado and Oklahoma.
 - Hospital Quality Improvement Contractor (HQIC).
 - Medicaid — Provide care management, quality improvement and utilization review solutions in Colorado, Idaho, Iowa, Maryland, Massachusetts, Mississippi, Montana, Oklahoma, Pennsylvania, Virginia and Wyoming.
 - Commercial — Offer clients (employers, payers and third-party administrators), flexible population health solutions that optimize the health of members served, while improving outcomes and lowering costs.
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CONTACT OUR STATE HEALTH SOLUTIONS EXPERTS FOR MORE INFORMATION



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EXPERIENCE AND OUR STORY

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