

User-Friendly Solutions for Complex Challenges

Qualitrac® is Telligen's proprietary, population health management application. This web-based, mobile friendly system provides the flexibility and interoperability required to modernize your technology.

Qualitrac is a suite of inter-connected modules that can function on their own or serve as a comprehensive population health management solution when combined. These modules include:


Qualitrac®


Case Management

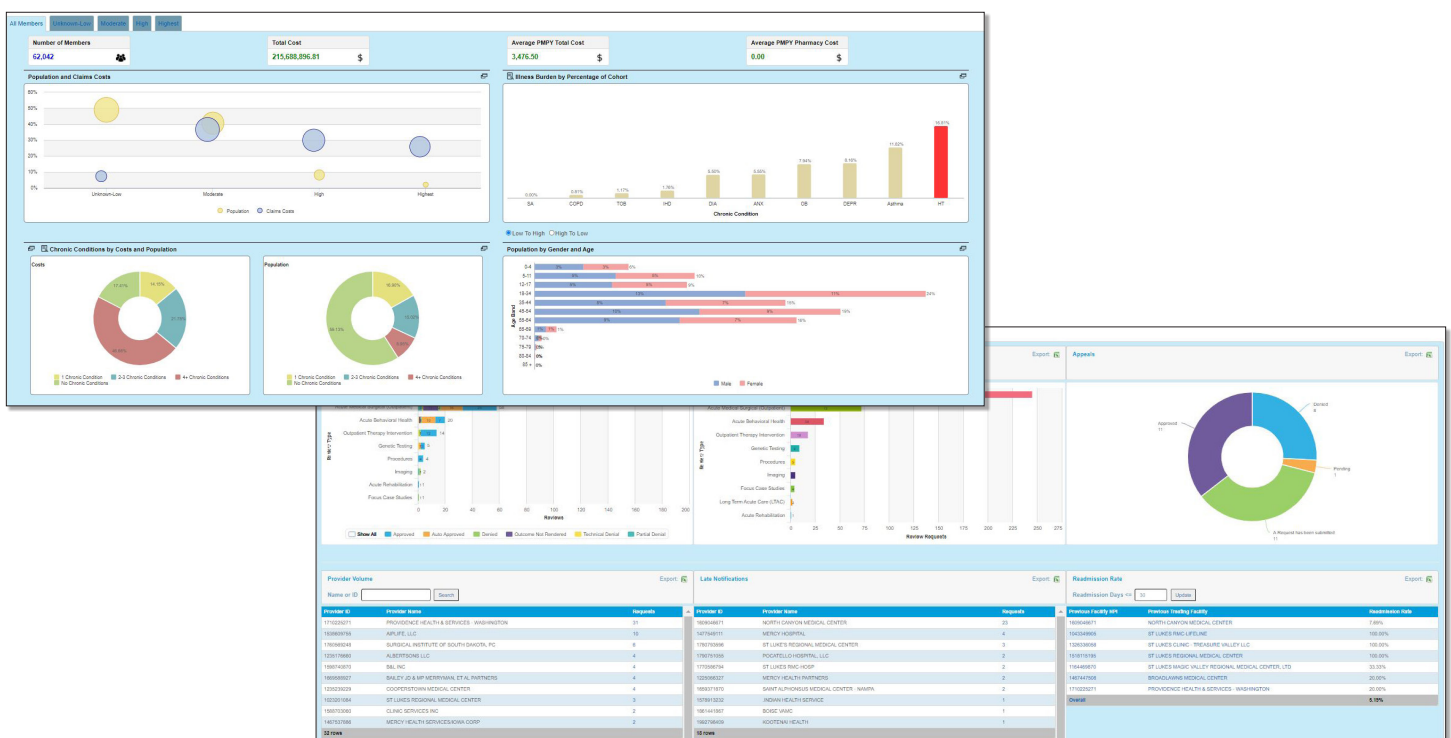
A comprehensive person-centered care coordination module that combines innovative technology and user-friendly design in a cloud-hosted SaaS product that integrates easily into enterprise systems or other population health platform environment. Using our Member Hub, our care team portal, and our mobile app, the member's care team can effectively communicate and manage the member through their LTC, behavioral health, or medical needs.

Utilization Management

Efficiently manage the review process to promote quality of care and eliminate unnecessary services by relieving administrative burden for providers and staff while managing healthcare costs. Integrated clinical criteria allows us to automate authorization decisions, further streamlining the process.

Quality Measurement & Reporting

Collect, validate, enhance, and report quality data all in one place. Qualitrac includes a robust library of HEDIS and non-HEDIS measures for hospital, provider, and ACO quality reporting programs. Analytics and dashboards provide actionable insights to address gaps in care at all levels of aggregation, from the plan and population level, down to the provider and individual member results.



More Key Features

- Custom branding for your organization
- Customer-based system configuration: letters, care plan, quality measures
- Call Center integration for real-time case status checks
- Predictive analytics to identify at-risk individuals for disease management
- Roles-based access to meet your organization's structure
- Provider portals for insight into specific care managed case details
- System event logging and tracking for accreditations such as URAC
- Client portal for program tracking, measurement and reporting

About Telligen

Telligen delivers customized, innovative solutions that improve the quality and cost-effectiveness of healthcare in state, federal, and commercial sectors. We have more than 50 years of proven success impacting our clients' outcomes and helping them manage their costs.

We bring clinical, analytics, IT and technical assistance expertise together to turn information into action to improve the quality and reduce the cost of healthcare.

Accreditations



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Experience

- Telligen provides analytics, population health management services and IT solutions to 36 million covered lives in the State, Federal and Commercial markets
- Medicare — Currently serve as the federally designated:
 - Quality Innovation Network-Quality Improvement Organization (QIN-QIO) for Iowa, Illinois, Colorado, and Oklahoma
 - Hospital Quality Improvement Contractor (HQIC)
- Medicaid — Provide care management, quality improvement and utilization review solutions in Colorado, Idaho, Iowa, Maryland, Massachusetts, Mississippi, Montana, Oklahoma, Pennsylvania, Virginia and Wyoming
- Commercial — Offer clients (employers, payers and third-party administrators), flexible population health solutions that optimize the health of members served, while improving outcomes and lowering costs