

Telligen's Utilization Management professionals evaluate appropriateness of services to ensure members receive the right care, in the right place, at the right time and in the right setting.

We have programs covering inpatient, outpatient and specialty services using state-specific criteria and automated review processes across our state contracts. This includes medical/surgical services and/or admissions, acute psychiatric admissions, genetic testing, and inpatient rehabilitation.

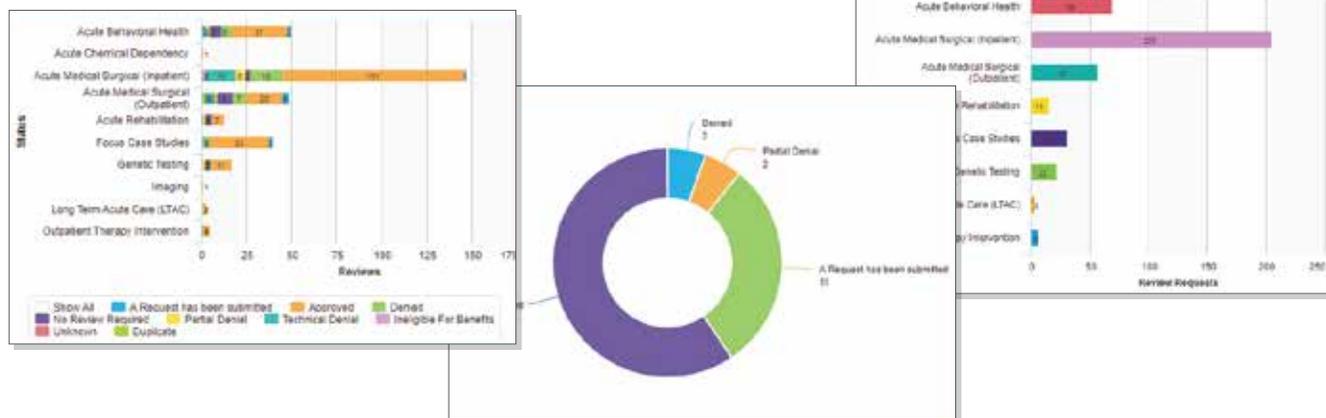
TELLIGEN'S APPROACH

Telligen efficiently manages the UM review process to promote quality of care and eliminate unnecessary services. Our solution relieves the administrative burden for providers and staff while managing healthcare costs for our clients.

Our proprietary software application, Qualitrac®, is designed to interface with any third-party MMIS vendor/proprietary systems, providing seamless and secure transfer of participant, provider and claims data at on-demand intervals.

At the hub of Qualitrac is our Enterprise Data Management system, which processes, validates, and maps the data.

Clients can generate and review reports on their population(s) via the dashboards that are integrated into Qualitrac.



UTILIZATION MANAGEMENT



CASE MANAGEMENT



PRACTICE FACILITATION



MEMBER ASSESSMENT



BEHAVIORAL HEALTH

WHY TELLIGEN?

Our URAC-accredited Qualitrac tool helps us efficiently manage the review process, identify and address utilization patterns, reduce provider burden and streamline data exchange between us and our clients.

DIFFERENTIATORS



- Average ROI of 5:1 for Medicaid UM
- Idaho saved \$5M with a 6:1 ROI
 - Maryland 4:1 ROI
 - Average ROI of 7:1 for Commercial UM
- Reduced Inpatient Admissions by 10%

ABOUT TELLIGEN

Telligen delivers customized, innovative solutions that improve the quality and cost-effectiveness of healthcare in state, federal, and commercial sectors. We have more than 50 years of proven success impacting our clients' outcomes and helping them manage their costs.

We bring clinical, analytics, IT and technical assistance expertise together to turn information into action to improve the quality and reduce the cost of healthcare.

EXPERIENCE

Telligen provides analytics, population health management services and IT solutions to 36 million covered lives in the State, Federal and Commercial markets.

- Medicare — Currently serve as the federally designated:
 - Quality Innovation Network-Quality Improvement Organization (QIN-QIO) for Iowa, Illinois, Colorado, and Oklahoma.
 - Hospital Quality Improvement Contractor (HQIC).
- Medicaid — Provide care management, quality improvement and utilization review solutions in Colorado, Idaho, Iowa, Maryland, Massachusetts, Montana, Oklahoma, Pennsylvania, Virginia and Wyoming.
- Commercial — Offer clients (employers, payers and third-party administrators), flexible population health solutions that optimize the health of members served, while improving outcomes and lowering costs.

CONTACT OUR STATE HEALTH SOLUTIONS EXPERTS FOR MORE INFORMATION



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LEARN MORE ABOUT OUR WORK, OUR
EXPERIENCE AND OUR STORY

WWW.TELLIGEN.COM