



Telligen®

Quality Measurement & Reporting

Insights Needed to Take Meaningful Action

Collect, validate, enhance, and report quality data all in one place. Qualitrac® includes a robust library of HEDIS and non-HEDIS measures for hospital, provider, and ACO quality reporting programs. Analytics and dashboards provide actionable insights to address gaps in care at all levels of aggregation, from the plan and population level, down to the provider and individual member results.



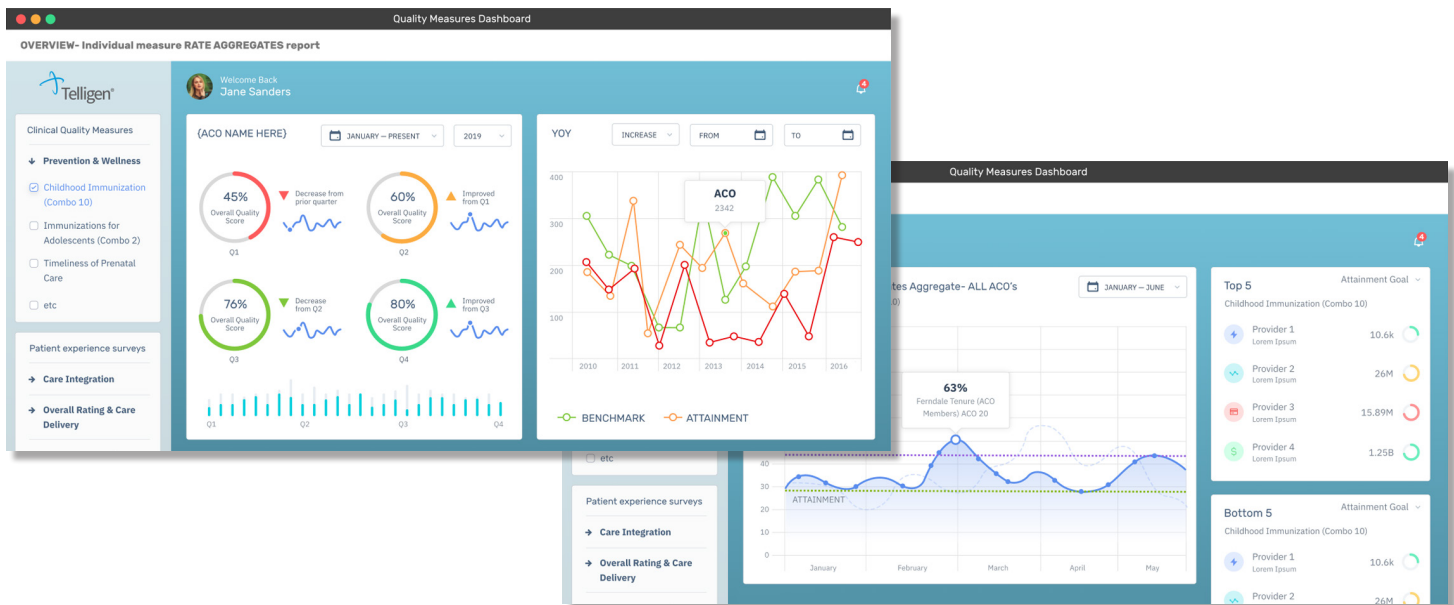
Qualitrac®



Features Include:

- Quality Measures solution that includes all NCQA-certified HEDIS measures; national measures such as Joint Commission, CMS, AHRQ; and client-specific measures
- Flexible data solution and EDM product that can interface with any data source, including HEDIS supplemental data files, and a data entry tool for hybrid measures
- Ability to dynamically configure business rules, map and transform files from any source and format into our standardized data model and implement validation and quality rules, running over 1000 validation checks on the data
- Reports and dashboards to let you easily see results for individual members or your entire population
- Member Dashboard that provides a simple member-centric view of gaps in care, measure compliance, and various utilization metrics
- Every measure report has the capability to drill up or drill down from aggregate results to individual member data and back

Reports available in our Quality Measurement Product			
Quality Dashboard	Member Dashboard	Measure Summary Reports	Measure Detail Reports
Frequency of Selected Procedures	Hospice Exclusions Report	Medical Record Exclusions Report	Sample Changes Summary Report
Sample Changes Detail Report	Chase Summary Report	Supplemental Data Impact Report	IDSS-PLD Report



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Experience

- Telligen provides analytics, population health management services and IT solutions to 36 million covered lives in the State, Federal and Commercial markets
- Medicare — Currently serve as the federally designated:
 - Quality Innovation Network-Quality Improvement Organization (QIN-QIO) for Iowa, Illinois, Colorado, and Oklahoma
 - Hospital Quality Improvement Contractor (HQIC)
- Medicaid — Provide care management, quality improvement and utilization review solutions in Colorado, Idaho, Iowa, Maryland, Massachusetts, Mississippi, Montana, Oklahoma, Pennsylvania, Virginia and Wyoming
- Commercial — Offer clients (employers, payers and third-party administrators), flexible population health solutions that optimize the health of members served, while improving outcomes and lowering costs

About Telligen

Telligen helps millions of people live their healthiest lives by improving health outcomes nationwide through proven health solutions and healthcare expertise. For more than 50 years, Telligen solutions have been delivering true results for health plan sponsors and federal and state programs. We are passionate about turning data into knowledge that drives meaningful action to help solve today's most complex population health challenges.

Company Highlights

- Founded in 1972
- Employee-owned
- Primary markets include federal, state and commercial
- Employee base of more than 650 healthcare professionals
 - Clinical Staff — Nurses, QI specialists, clinical coders physicians, social workers and case managers
 - Technical Staff — Developers, statisticians, business analysts and testers