

ACO Program Analysis & Operational Support (ACO PAOS)

Provide clinical expertise to support quality reporting activities including technical assistance and quality data validation audits

ACO Realizing Equity, Access, and Community Health (ACO REACH)

Support model operations through program management and provide technical assistance, quality measurement expertise & technical assistance for model participants

American Indian Alaska Native Healthcare Quality Initiative (AIHQI)

Lead learning & action network events; pull & share best practices; convene roundtable of clinicians and community members

Behavioral Health Inpatient Outpatient Measure Maintenance (BHIOMM)

Support measure maintenance activities including specifying & testing eCQMs & delivering education & technical assistance for process measures utilized in the Hospital Quality Reporting program

Bundled Payments for Care Improvement Model (BPCI-Advanced Evaluation)

Serve as clinical lead in support of CMS; convene clinical expert network; evaluate model through site visits, interviews, research, analysis & reporting

Burden Reduction Impact Analysis (BRIA)

Collect, analyze & leverage data and stakeholder feedback to understand burden, as well as inform & measure the impact of burden reduction activities for healthcare providers and patients

Comprehensive Care for Joint Replacement Model (CJR Evaluation)

Serve as clinical lead in support of CMS; evaluate model through site visits, interviews, research, analysis & reporting

Data Validation & Administrative Contractor (DVA)

Analyze, visualize & report national-level data & develop content for communications & learning & action networks in support of CMS & the QIN-QIO & HQIC programs

Eligible Clinician Electronic Clinical Quality Measures (EC eCQM)

Support the development & maintenance of clinician based eCQMs through authoring & testing of measures & providing HL7 standards expertise

Enhancing Oncology Model (EOM)

Provide technical support & clinical expertise for quality measure implementation, site visits & data collection to meet the needs of model participants

Frontier Community Health Integration Project (FCHIP)

Support implementation of new models of coordinated care in the most sparsely-populated counties in the US to improve health outcomes & reduce Medicare expenditures

Hospital Quality Improvement Contractor (HQIC)

Partner with rural, critical access & safety net hospitals on data-driven improvement initiatives to implement & spread evidence-based best practices

Internet Quality Improvement & Evaluation System (iQIES)

Support/modernize systems used for collecting & reporting post-acute care quality data

Kidney Care Choices (KCC)

Provide technical assistance for model participant and stakeholders. Support program operations. Implement quality data validation audits

Measure Authoring Tool Bonnie Measure Testing Tool (MAT & Bonnie)

Provide expertise in HL7 standards, program support and technical assistance for measure developers & testers

TELLIGEN FEDERAL SERVICE LINES



DATA MANAGEMENT
& ANALYTICS



PROGRAM IMPLEMENTATION
& MONITORING



QUALITY MEASURES & REPORTING



LEARNING & DISSEMINATION



QUALITY & PERFORMANCE
IMPROVEMENT



SYSTEM & APPLICATION
DEVELOPMENT

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Merit-Based Incentive Payment System Data Validation & Audit (MIPS DVA)

Provide annual data validation & auditing services for MIPS data submissions

Five-Star Nursing Home Help Line (NH Help Line)

Help NHs understand ratings/calculations & reporting & documentation for Nursing Home compare

Oncology Care Model (OCM)

Provide expertise & centralized support for quality measures, feedback reports, site visits & data analysis

Primary Care First (PCF)

Support practices & payers participating in voluntary payment options that reward quality & value

Person & Family Engagement for Quality Measure Development (PFE QMD)

Provide support to measure developers through the inclusion of persons & families in all stages of the measure development process

Quality Innovation Network – Quality Improvement Organization (QIN-QIO)

Partner with nursing homes, physicians, hospitals, community partners, patients & families on data-driven quality initiatives to implement & spread evidence-based practices

Quality Payment Program Customer & Program Support (QPP MIPS CPSS)

Support providers nationwide with service center, education & outreach, & technical tasks

Rural Quality Improvement Technical Assistance (RQITA)

Advance quality of care in rural areas by supporting quality measure implementation, reporting & the use of data to drive improvements in care

Society for Vascular Surgery (SVS)

Provide various data validation services for the Society for Vascular Surgery Registries, including clinical abstraction of medical records supported by a customizable auditing tool, analysis and recommendations

Values, Incentive and Quality Reporting Center (VIQRC Validation)

Manage validation activities for hospital reporting programs & support provider participation

TELLIGEN CONTRACT VEHICLES

PRIME

- CMS NQIC IDIQ
- CMS SPARC IDIQ
- GSA MAS
- HHS PSC IDIQ
- CMS MIDS IDIQ
- HRSA EVALUATION STUDIES IDIQ
- CMS NSTP IDIQ

PARTNER

- CDC SHEPHERD IDIQ
- CMS RMADA2 IDIQ
- CMS ADELE QRI-BPA
- DOD TEAMS
- HRSA TECHNICAL ASSISTANCE IDIQ
- NIH CIO-SP3
- VA T4NG IDIQ
- VHA INTEGRATED HEALTHCARE TRANSFORMATION IDIQ