



OVERVIEW & DIFFERENTIALS

HEALTH MANAGEMENT SOLUTIONS ACROSS THE SPECTRUM OF HEALTH

ABOUT TELLIGEN

Telligen, a 100% employee-owned company, has been a trusted partner in the state, federal, and commercial markets for over 50 years. Holding accreditations with URAC and NCQA, we specialize in providing health solutions and services for various entities, including state Medicaid programs, government health agencies, managed care organizations, self-funded employer plans, and private health plans.

TELLIGEN HIGHLIGHTS

- Certified by URAC and NCQA
- Certified Evergreen by the Tugboat Institute
- 100% Employee-Owned

2022 PROGRAM RESULTS

We deliver customized solutions that improve the quality and cost-effectiveness of healthcare and help people live their healthiest lives.



UTILIZATION MANAGEMENT

6.53:1 ROI

4.2*
Member Satisfaction Score

10%
Reduction in inpatient visits

29
Years of URAC Accreditation

\$10,553,467
Total Savings



AT-RISK COACHING

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4.8
Member Satisfaction Score

40%
Improvement of metabolic syndromes

43%
Improvement on waist circumference



DISEASE MANAGEMENT

2.1:1 ROI

4.8
Member Satisfaction Score

Over 40%
Improvement in risk factors

19
Years of URAC Accreditation



CASE MANAGEMENT

8.47:1 ROI

4.7
Member Satisfaction Score

40%
Reduction in ER usage

23
Years of URAC Accreditation

\$13,350,373
Total Savings

* UM survey results only from patients who receive a denial letter
**ROI not measured for At-Risk Coaching Services

TELLIGEN DIFFERENTIALS



FLEXIBILITY

We are large enough to maintain the capacity to serve large, complex populations while remaining nimble and flexible.



EXPERIENCE

We have implemented wellness solutions that have led to improved health for members and reduced costs for clients.



TRUST

We are committed to providing clients quality services. Our account management and operations teams will always be available.



RESULTS

We connect the dots between data and solutions to ensure members' needs are met where they are to produce meaningful results.

PROVEN HEALTH SOLUTIONS

We work with employers, unions and Taft-Hartley plans to understand their population and provide solutions to reduce costs and obtain better health outcomes.



AT-RISK & DIABETES PREVENTION

We identify members who are currently in a “pre” disease state and keep them from moving to a disease state through education and coaching tailored to the member’s specific risk factors.



CASE MANAGEMENT

We collaborate and coordinate with physicians and your employees and their family members to help achieve their goals for ensuring better outcomes.



DISEASE MANAGEMENT

Our health coaches work with your employees to understand their conditions, coordinate treatments with healthcare providers and monitor their progress so health is maintained and costs are managed.



UTILIZATION MANAGEMENT

Healthcare services are evaluated for medical necessity utilizing evidence-based criteria by highly skilled nurses.



SPECIALTY PROGRAMS

We can tailor a program to fit more critical medical needs of your employees and their families, including Maternity Management, Oncology Case Management, Care Transitions, and more.



WELLNESS SOLUTIONS

Telligen wellness solutions work hand-in-hand with our coaching services to engage members to take charge of their health and well-being. Our evidence-based wellness programs use a combination of a comprehensive yet easy-to-use platform combined with a collaborative, strategic approach to elevate our coaching programming to best meet the needs of your population.

LEARN MORE ABOUT TELLIGEN’S SOLUTIONS

Scan the QR Code to learn about Telligen and contact a health & well-being expert!



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